



First and foremost, I would apologise to the customer and say I would fix the problem no charge then I would perform a risk assessment on the section ^{of} the premises that has

lost power once completing the risk assessment. I would test the circuit breaker in case it has blown

Then I lock and tag the circuit for that section then I would test the circuit with multimeter then test what ever machinery is connected to the circuit ~~and~~ ^{then} if it isn't any of them I would test sections of the cables to see if there is a fault in the cables ^{and} if I did find any faults I would rerun the whole circuit and replace the circuit breaker just in case. Then test the circuit if it ~~doesn't~~ ^{works,} ~~work~~ ^{if it does remove} the lock and tag and ~~open~~ ^{close} the switch.