

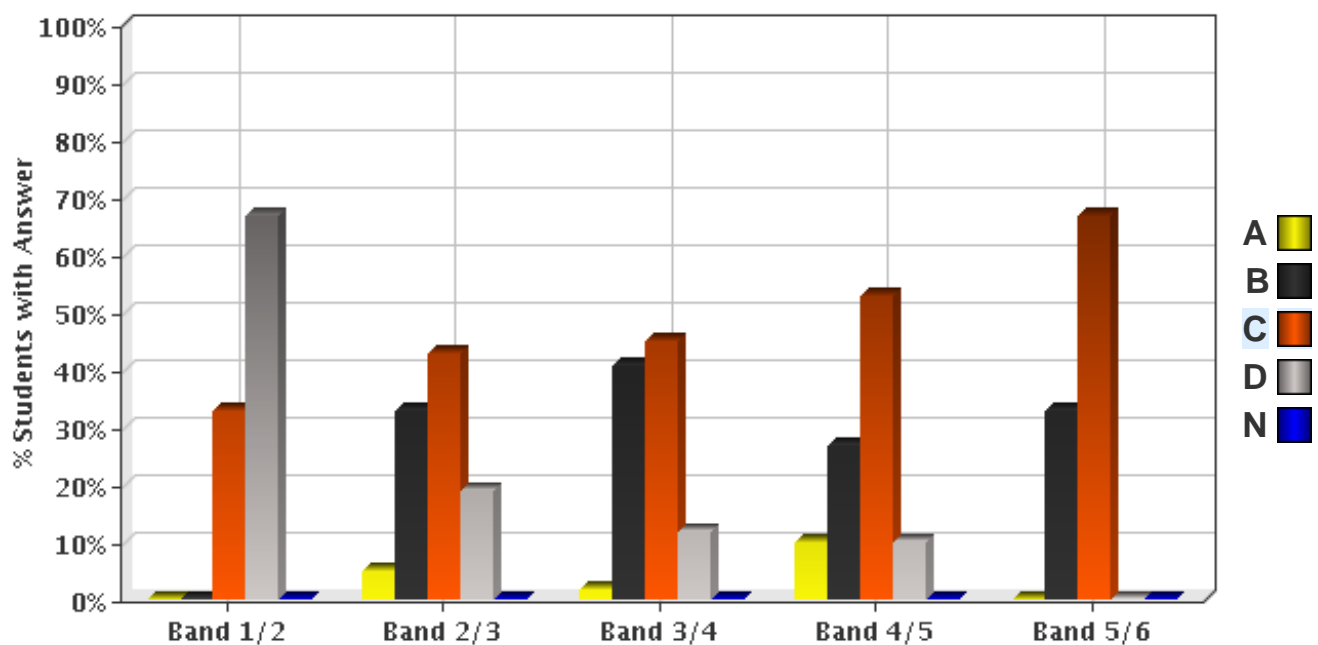
Question 14

A customer took a car to have a mechanical problem fixed. The technician asked several questions.

Which one of the following is an open question?

- A ✗ When did you last refuel the vehicle?
- B ✗ Has the car had a similar problem to this before?
- C ✓ What other information can you give me about the problem?
- D ✗ Where and when did you have your last service done?

HSC Statistics on this Question:



	Band 1/2	Band 2/3	Band 3/4	Band 4/5	Band 5/6
A	0%	5%	2%	10%	0%
B	0%	33%	41%	27%	33%
C	33%	43%	45%	53%	67%
D	67%	19%	12%	10%	0%
N	0%	0%	0%	0%	0%

The table and graph show, for the groups of students whose marks in the examination corresponded to the borderline between two bands, what percentages of each group selected the responses A, B, C and D. N is used to identify: No valid response.

Note that apparent anomalies in the table and graph, such as 0% or 100% of students choosing a particular response, can occur when there are no students (or very few students) who scored the particular examination mark associated with that borderline.