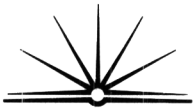


### Question 23

a) A customized off the shelf package may not offer the flexibility that a fully customised solution may offer. The cost of a custom-designed program will be cheaper as well because you will not have to pay for licensing of the product if it was going to be used on multiple systems.

b) i) Such hardware and software developments that make this possible are that most systems across the world are very similar and this makes it easy when program such things as machine code. The use of Internet provides instant transfer of information to other users across the globe. The use of similar operating system makes it much easier to code being that most computers use the same languages.

ii) Such project management issues that may arise are that more than one person could create the same part of the program this may cause



Question 23

arguments to which part is better or more useful.  
If one user slightly modifies the program and  
sells it to other users and programs work may  
go unrecognised.

Q11?