

a) (i) The advantages of a 'grandfather, father, son' backup procedures include.

- there are more than one ways to complete this backup

- If one ~~way~~ backup way doesn't work then the others could be used.

- These backup procedures are the well known ones which save the whole days work.

(ii) The alternative procedures should be tested periodically when the computer is not available.

so this does not make any other interferences to other things.

And so there could ~~be~~ still be access to the computer when it is available.

b) (i) The website could be used to enter all the additional orders. The customer could be notified through the ~~web~~ website about any of the orders.

This could also help in getting the customer

to pay over the web so it is not so time consuming and so no errors are produced.

For this an application form could be lodged over the ~~net~~ web and filled out by the customer with the payment.

(ii) Orders might not be entered in the way they are meant to be. There could be misunderstandings.

When the customer is being notified over the website about any of the orders. He/she could receive any misunderstandings and this could result in inaccuracy.

It could also provide ~~5~~ more problems than it has already.

c) This could result in account details being lost over the internet.

In this way it might not be so secure as other people could have access to your account details

Transferring funds to accounts at other ~~banks~~ banks might result in you losing your fund as it went

we as secure.

In this way data accuracy might not be so good.

You could be making a payment or transferring funds

the data you enter might be misinterpreted payments  
might then be withdrawn from another account or  
funds might be transferred to the wrong account.